



Crowsnest Pass Skating Club

P.O. Box 128
Blairmore, AB T0K 0E0

Refund Policy

1. A refund will be offered before the completion of the program's first two ice sessions, regardless of the participant's attendance.
2. A **NEW** skater to the Crowsnest Pass Skating Club (CNPSC) will have the option to withdraw within the first 2 weeks, regardless of attendance, and will be eligible for a prorated refund. After the first 2 weeks of programming, no refund will be offered.
3. Beyond the timeframes outlined above, the voluntary withdrawal of any participant does not entitle the skater to a refund; however, if requested in writing, the CNPSC Board may review and decide upon each case. (i.e. in cases of financial hardship or family illness).
All Board decisions will be final.
4. Under the following circumstances, the CNPSC will issue prorated refunds if requested in writing, for all programming:
 1. Season ending injury
 2. Relocation outside of Crowsnest Pass
 3. Doctors order to refrain from sporting activities
5. No refunds or make-up lessons will be offered for lessons and/or ice time missed due to short-term illness, injury, or vacations. No refunds, with the exceptions noted above, will be given if a skater leaves on their own accord or is expelled by the club.

All refunds are subject to a \$50.00 administration fee, and Skate Canada membership fees are non-refundable.

All requests must be addressed to the Board in writing to the club President by email, president@crowsnestpassskatingclub.com